



**Virginia Business Coalition on Health
Winter Business Roundtable 2006**

NQF Safe Practices Leap - Rural

*Presented by:
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Alleghany Regional Hospital
Low Moor, VA*








Allegheny Regional Hospital



- 196-Bed Acute Care
- 360 Employees
- 36 Active & 28 Courtesy Staff Physicians
- Affiliate of HCA

Results Format

What do the results mean?

-  Fully implemented Leapfrog's recommended quality and safety leap.
-  Good progress in implementing Leapfrog's recommended quality and safety leap.
-  Good early stage effort in implementing Leapfrog's recommended quality and safety leap.
-  Willing to report publicly; did not yet meet Leapfrog's criteria for a good early stage effort.
-  Did not disclose this information.
-  Not Applicable - e.g. Pancreatic resection does not apply because hospital does not perform pancreatic resections.
-  Not Targeted - Leapfrog members did not request the hospital's response to these questions but the hospital has voluntarily participated in other sections of the survey.
For rural hospitals, not all leaps apply. The Quality Index (made up of 27 NQF-endorsed Safe Practices) is the first leap that applies to rural hospitals.


ARH's Results

Leapfrog Hospital Survey Results

Search Results: **Zip:** 24457 **Radius:** 50 Miles

Below are the results of your search. Click on the "leaps" and the circles for more details.






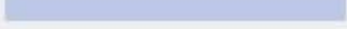
 **Survey Info**
 **Scoring Info**
 **Start Over**

Click to Compare	Hospital Name	City	Leap1	Leap2	Leap3						Leap4	Results Submitted
			CPOE	ICU	High Risk Treatments						Safe Practices Score	
<input checked="" type="checkbox"/>	Alleghany Regional Hospital	Lowmoor, VA										6/28/2006
<input checked="" type="checkbox"/>	Lewis-gale Medical Center	Salem, VA										6/28/2006
<input checked="" type="checkbox"/>	Montgomery Regional Hospital	Blacksburg, VA										7/05/2006

Safe Practices Score

The Safe Practices score consists of individual scores on the following 27 health care practices. The number to the right of each bar below indicates the total number of points possible for meeting each practice. The gray portion of each bar indicates the extent to which the hospital has met the standard for each practice.

Alleghany Regional Hospital ([website](#))
1 Arh Lane P O Box 7, Lowmoor, VA 24457

Practices	
Safety Culture	
Promote a culture of safety	 263
Hire adequate nursing staff	N/A
Communication Among Health Care Workers	
Repeat verbal orders	 36
Use standardized abbreviations & doses	 17
Use original sources to write patient care summaries	 17
Give patient care orders to all providers	 84
Prevent mislabeled x-rays	 16

Doctor and Patient Communications	
Discuss & agree on procedures with patients	8
Display patient preferences for end-of-life care	12
Prevent Infections	
Wash hands with disinfectant before and after seeing patients	33
Aspiration Prevention	24
Prevent catheter-related infections	33
Assess and prevent risk of infections caused by surgery	37
Prevent the flu by vaccinating health care workers	11
Prevent medication Errors	
Require pharmacist review of all medication orders	32
Maintain orderly work space for dispensing medications	7
Label and store medications properly	22
Identify and safeguard high-risk medications	21
Purchase or store medications in single-use form	29
Maintain safe processes for using anti-blood-clotting medication	39

Prevent Complications and Mistakes	
Provide beta blockers to high-risk patients	23
Prevent pressure ulcers	28
Assess and prevent blood clots	27
Reduce risk of renal injury from x-rays	12
Assess and prevent risk of malnutrition	12
Assess and prevent risk of complications from tourniquets	8
Prevent occurrence of wrong-patient or wrong-site procedures	30

Common Barriers to Success

- Don't take seriously
- "It won't affect us"
- "If we ignore it, it will go away"
- One person is responsible
- Leadership not engaged
- "Impact not worth the effort"
- Physicians not involved

Providers - Act Now!

- Because it's the right thing to do for our patients!

and

- To avoid:
 - Reduced payment rates
 - Poor public image & impaired reputation
 - Reduced demand for services

Strategic Responses to Pay for Performance

- Align organizational priorities with quality Goals
- Prepare now for future performance expectations
- Invest in HIT (health information technology)
- Build systems of care through partnerships
- Pay attention to efficiency measures
- Provide organizational and community leadership
- Contribute to the continuing evolution of quality and performance monitoring

ARH's Success Factors

- Organizational commitment
- Commitment to quality
 - Committed leadership team
 - Zero Defect Culture
- Constant quality conversations
- Excellent rapport with physicians and staff
- Effective monitoring & reporting

Questions?