

Partnering for Quality

Virginia Business Coalition on Health

Thursday, May 21, 2009 ~ 7AM-5PM

Greater Richmond Convention Center

Educational Partner: Virginia's Improving Patient Care & Safety

Media Partner: *Virginia Business*



VIRGINIA BUSINESS
COALITION ON HEALTH

AGENDA

7:00 - 8:00 AM

Registration & Exhibits

Breakfast Foods in the Exhibitor Hall

8:00 AM

Call to Order --- Welcome

JOSEPH J. HILBERT

Executive Advisor to the Commissioner

Virginia Department of Health

President, VIPC&S

Richmond, Virginia

ROBERT L. CRAMER

Manager Human Resources Services Planning

Norfolk Southern Corporation

Chair, Virginia Business Coalition on Health Board of Directors

8:10 - 8:20 AM

Healthcare in the Commonwealth

KAREN REMLEYy, MD

Health Commissioner

Virginia Department of Health

Objective: At the conclusion of this presentation, attendees will be able to identify health care priorities for Virginia

8:20 - 9:05 AM

National Priorities Partnership: Creating a National Agenda for Quality and Affordability

PETER V. LEE, JD

Executive Director, National Health Policy

Pacific Business Group on Health

San Francisco, California

Objectives: At the conclusion of this presentation, attendees will be able to:

- Understand the major goals established by the National Priorities Partnership

- Identify how goals relate to both quality and affordability
- Understand how the attainment of the goals will require actions in a range of areas, including measurement, quality improvement, public reporting, payment
- The benefits of collaborative planning and action

9:05-9:50 AM

Patient Safety and the Just Culture

DAVID MARX, JD
Chief Executive Officer
Outcome Engineering
Plano, Texas

Objectives: At the conclusion of this presentation, the learner will be able to:

- Identify the three manageable behaviors: human error, at-risk behavior, reckless behavior;
- Describe how organizations human resources and risk management practices can be enhanced to create a just culture
- Understand the impact of societal structures that create workplace injustice, and consequently, less than optimal care.

9:50 – 10:00 AM

Q&A

10:00 – 10:30 AM

Break in Exhibitor’s Hall

10:30 - 11:00 AM

Excellence in Patient Safety Award Presentations (2)

10:30 – 10:45 AM

“Decreasing Unintended Overuse of Acetaminophen”

CAROL FORSTER, MD
Director, Pharmacy and Therapeutics, Formulary Management
Physician Regional Manager, Patient Safety
Mid-Atlantic Permanente Medical Group
Reston, Virginia

Objectives: At the conclusion of this presentation, the attendee will be able to:

10:45 – 11:00 AM

“Sepsis Management”

ELIZABETH F. HURD, MSN, RN, CPHQ
Director of Quality Outcomes Management
Bon Secours Hampton Roads
Portsmouth, Virginia

Objectives: AT the conclusion of this presentation, registrants will be able to:

SPEAKERS TO BE DETERMINED

(15 minutes for each presenter --- 10 min. presentation, 5 min. Q&A)

11:00 – 11:45 PM

All I Can Say Is “I’m Sorry!”

W. SCOTT JOHNSON

Director

Hancock, Daniel, Johnson & Nagle, PC

Richmond, Virginia

Objectives: At the conclusion of this presentation, attendees will be able to:

- Review status of HJR101 work done by the Joint Commission on Health on early disclosure;
- Review steps being taken by hospitals and health systems to implement disclosure policies;
- Review House Bill 2057 – Expansion of Virginia’s I’m Sorry Statute.

11:45 – 12:00 PM

VBCH Wellness in the Workplace Awards

LESLIE T. DARDEN

Wellness & Prevention, Consolidated Benefits Office

City of Virginia Beach & Virginia Beach City Public Schools

SPONSOR: LifeSynch

12:00 – 1:00 PM

Lunch (Pre-function Area) and Exhibits in Exhibitor Hall

1:00 – 1:30 PM

VCU Patient Safety Fellow Presentations (2)

1:00 – 1:15 PM

Improving Handoff Communication in the Acute Care Hospital

ORLA BRANDOS, RN, MBA, MSN, CPHQ

Director of Performance Improvement &

Risk Management, Patient Safety Officer

Morton Hospital and Medical Center

Taunton, Massachusetts

Objectives:

1:15 – 1:30 PM

***Safe Use of Vancomycin in the Children’s Hospital of Alabama:
The SUV Program***

ERICA L. LIEBELT, MD, FACMT
Professor of Pediatrics & Emergency Medicine
Director, Medical Toxicology Services
UAB School of Medicine
Birmingham, Alabama

Objectives: At the conclusion of this presentation, the learner will be able to:

- List the potential dangers of antibiotic overutilization (eg multidrug resistant organisms).
- Identify the benefits of standardizing the indications, administration, and monitoring of vancomycin.
- Delineate evidence-based and consensus-based guidelines for the indications of vancomycin in the pediatric population.
- Describe the potential public health impact on the safe utilization of vancomycin.

1:30 – 2:15 PM

Safe and Reliable Care as a Competitive Strategy

MICHAEL LEONARD, MD
Faculty Member, Institute for Healthcare Improvement
Physician Lead for Patient Safety, Kaiser Permanente
Denver, Colorado

Objective: At the conclusion of this presentation, participants will be able to:

- List two reasons to support the development of a High Reliability Organization
- Discuss the impact a High Reliability Organization can have on “never events”
- List two concepts, skills and/or tools that minimize errors and prevent harm
- List three Human Factor issues that could impede safe patient care
- List three elements that can help mitigate Human Factors Issues

2:15 – 2:30 PM

VBCH ~ Leapfrog 2008 Hospital Survey Recognition

BERNARD A. NIEMEIER
President & Publisher
Virginia Business
Richmond, Virginia

2:30 – 3:00 PM

From Infection Control To Infection Prevention: HCA’s “ABC’s” Strategies for addressing MRSA, C. Diff and the American Epidemic of Avoidable Infection

**THE HONORABLE JONATHAN PERLIN, MD, PhD, MSHA,
FACP, FACMI**
President, Clinical Services & Chief Medical Officer
HCA

Objectives: At the conclusion of this presentation, attendees will be able to:

- Describe rationale for zero-tolerance infection prevention programs
- Understand deficiencies in traditional approaches to mitigating healthcare-acquired infections
- Demonstrate knowledge of strategies for reducing healthcare-associated infections
- Describe emerging business-case for safety

3:00 – 3:30 PM

Break in Exhibitor Hall

3:30– 4:15 PM

Panel Discussion: Patient Centered Medical Home

MODERATOR:

BARBARA WALLACE, EdD
President and CEO
Virginia Business Coalition on Health
Virginia Beach, Virginia

PANELISTS-Invited:

PETER B. ANDERSON, MD
Hilton Family Practice
Newport News, Virginia

Z. COLETTE EDWARDS, MD, MBA
VP & Senior Market Medical Executive
CIGNA Healthcare MidAtlantic &
National Medical Executive, Health Disparities

KURT ELWARD, MD, MPH, MSUF
Medical Director
Charlottesville, Virginia

THERESA HUDDLESTON, RN
Fairfax Family Practice
Fairfax, Virginia

ANTON J. KUZEL, MD, MHPE
Chair, Department of Family Medicine

VCU Medical Center
Richmond, Virginia

Objective: At the conclusion of this panel discussion, participants will be able to:

- Identify the consensus definition of the Patient-Centered Medical Home and describe the “Joint Principles” of the Patient-Centered Medical Home.
- Explain the patient and purchasers’ perspective for supporting the Patient-Centered Medical Home concept: the magnitude of the problem, the role of purchasers; and how this can address the decline of primary care
- List research evidence on the effectiveness of the Patient-Centered Medical Home and describe some best practice examples of patient centered primary care in Virginia
- Demonstrate with a panel of local experts representing physicians/physician groups, health plans, consumers, and employers, the steps for creating and sustaining Patient-Centered Medical Homes in Virginia.

4:15 – 4:45 PM

Virginia: Hospital & Health Systems: A Framework for Improving Health & Healthcare in Virginia

CHRISTOPHER S. BAILEY

Senior Vice President

Virginia Hospital and Healthcare Association

Richmond, Virginia

Objective: At the conclusion of this presentation, participants will be able to:

- Identify how Virginia ranks among the states in broad measures of health and health care
- Review the strategies and metrics for tracking improvement
- Describe how Virginia plans to meet the goal of achieving top tier performance on hospital quality and safety

4:45 PM

CLOSING REMARKS